

Automations

From lifecycle to remediation, automate workflows so teams move faster.



ramp  instacart  zscaler  DigitalOcean  Brex  klaviyo  qualtrics^{XM}

Most identity workflows still run on tickets and manual steps.

A terminated contractor still has access weeks after their last day, because no one worked the offboarding ticket. A new hire waits days to log in. Dormant SaaS seats keep billing. Each is a small task no one quite owns, and identity is full of them: joiner-mover-leaver changes, license cleanup, risk alerts, and task hand-offs all run across dozens of systems on tickets, spreadsheets, and someone remembering to act.

Meanwhile, work is moving faster. AI agents and service accounts now spin up daily. By 2028, the average Fortune 500 will run more than 150,000 AI agents.¹ Every one needs lifecycle management and governance, but manual processes can't keep up, and every workflow that depends on a human is a potential productivity block, security gap, or both.

Automations for every use case



Streamline lifecycle events

Onboard, transfer, and offboard every identity — human or AI — across every system, eliminating tickets and manual steps.



Stay ahead of risk

Auto-revoke unused access, monitor high-risk grants, and get alerted when local accounts are created, shrinking the attack surface.



Lower IT costs and effort

Clean up dormant licenses, automate helpdesk tasks, and let end users and agents trigger workflows on demand, saving time for IT teams.

Automate every identity workflow.

Automations in C1 Identity Governance replace manual identity processes with autonomous workflows that execute across every connected system, saving teams time and helping the business move at the speed of AI. Triggers fire from HR events, role changes, risk signals, usage thresholds, or schedules. Each step is checked against your policies and runs automatically, with an approval added wherever a human should sign off.

Building workflows is made easier with the C1 AI Assistant, available to all C1.ai users. Click Ask C1AI in the bottom-right corner of any page in C1.ai, or DM it in Slack. Ask C1AI questions or tell it what you want to do — the trigger, the actions, and the systems — and it responds in the same language you write in. It asks for your go-ahead before making any change and acts only within your role. Ask it to chart automation runs over time, with every number traced to its source, or to diagnose why a task is stuck.

One automation engine for every identity and system.

↗ JML automation that runs on triggers, not tickets.

Joiner, mover, and leaver events fire automatically from 10+ trigger types, including HR events and schedules, and run through 10+ step types across every connected system. A circuit breaker pauses any automation that runs too often.

↗ Risk and hygiene, handled continuously.

Workflows scan for local accounts, unused permissions, dormant licenses, and toxic grants, then auto-remediate or route for review the moment one appears.

↗ Custom logic, right inside the workflow.

When out-of-the-box steps fall short, drop in a Function to handle edge cases like cost-threshold checks or custom username schemes, with logging, versioning, and secrets management handled automatically. Let AI write the code.

↗ Humans and service accounts, one set of workflows.

Employees, contractors, and service accounts all run through the same joiner-mover-leaver automations, with scoped access and clear ownership. No separate tool for the non-human ones.

↗ Workflows on demand, no admin access required.

Users and agents safely trigger the workflows they need from the self-service catalog, like contractor onboarding, immediate offboarding, or group creation, with approval flows, form inputs, and full audit logging built in.

Identity automation to power your AI transformation.

Every identity workflow that still depends on a ticket, a spreadsheet, or someone remembering to act is a security gap and an AI transformation roadblock. C1 Identity Governance turns lifecycle management, risk remediation, license cleanup, and requestable operations into workflows that run themselves, across every identity type and system, on one platform. Identity stops being a set of processes to work through and becomes the infrastructure continuously supporting your business.

GET STARTED

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product expert

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“C1 is extremely customizable, very powerful, and doesn’t make assumptions about how your organization works.”

Matthew Sullivan Infrastructure Security Team Leader, Instacart

About C1.ai



C1.ai is the identity platform for the AI era. Our platform connects humans and agents to enterprise systems with scoped access, enforced policies, human approval, and a record of every action. With C1.ai, the fastest path to AI adoption at scale is the governed path — giving organizations visibility and control without sacrificing security or slowing innovation. Companies such as Ramp, Zscaler, Qualtrics, and DoorDash trust C1.ai to govern identity, secure agents, and empower their teams to put AI to work.

Put AI to work.

